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Creating a Culture of Continuous Process Improvement and Learning

Recognizing the benefits of continuous process improvement (CPI), efforts in driving organizational effectiveness and efficiency, CPIE is designed to enable enterprise-wide business transformation initiatives through senior leader education and exposure to continuous improvement best practices. To drive widespread adoption, the CPIE program was created and refined to directly engage senior government and private sector leaders to share knowledge, best practices, and tools with leaders in similar roles.

Continuous Process Improvement for Executives (CPIE)

IDB developed the CPIE program to integrate executive leadership development and management concepts with multiple process improvement methodologies, strategic deployment, and management strategies. The program covers the role of senior executives in solving the toughest transformation and culture challenges from an enterprise executive perspective.

The curriculum features a mix of classroom instruction, group discussions, and study tours covering multiple facets of CPI including:

- Leader standard work, data-based decision making
- Deployment and execution
- Executive management and application of CPI tools
- Best practices examples, benchmarking, and discussions for strategy, alignment
- Meaningful data analysis tools and performance management

COURSE DATES

- May, 2021
- July, 2021
- Septembeer, 2021
- December, 2021

ELIGIBLE STUDENTS

Senior Military and Civilian Leaders (E-9, O-6/7/8, GS15, Tier 1-2 SES, VP and above Private Sector)

The course is open enrollment, but attendance is limited to 30 students.

RESULTS

- Case studies on Baldrige/Shingo award-winning systems highlight world-class process improvement methods
- Organizational learning, change and improvement through CPI methods, performance management, and transformation leadership
- Management of enterprise business processes to drive results
- Successful reorganization to maximize efficiency