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Steve Walton is Professor in the Practice of Information Systems and Operations Management at Goizueta Business School. Steve has been at Emory since 1996 and has served as Associate Dean of the Full-Time MBA and the Executive MBA. He was also part of the faculty at Baylor University and NC A&T State University. Prior to coming to Goizueta, Steve worked for IBM and consulted for a national technology consultancy. He earned his Ph.D. in Business Administration/Operations from the University of North Carolina at Chapel Hill in 1993. He earned his MS and BS at Clemson University.

Steve teaches Executing Strategy, Strategic Decision Making, Physiology of Decision Making, Strategic Problem Solving, and Operations Management at Goizueta and has been recognized with eleven teaching awards, including the university-wide Emory Williams Distinguished Teaching Award and the Marc Adler Prize for Teaching Excellence. Steve also designed and taught an innovative class with the owner and Executive team of the Atlanta Falcons.

His current interests include the impact of stress and nutrition on decision making, patterns of business model disruption and the implications of leading-edge technology on how firms execute strategy. Steve's research has been published in various operations management journals. Steve's first book, "Successful Service Operations Management" which he wrote with several colleagues, is in its second edition.

Steve's consulting clients include Verizon Wireless, International Paper, Farmers Insurance, Microsoft, UPS, Sony, MailChimp, Panasonic, OFS, Home Depot, First Data, The Jet Propulsion Laboratory, Delta Air Lines, Global Payments, The U.S. State Department, The U.S. Commerce Department, The Innovation Fund of South Africa, The Global Health Initiative, Pfizer, Princess Cruises, The Atlanta Falcons, Usher's New Look Foundation, SunTrust, KPMG, Siemens Medical Systems, Siemens Traction Group, Solvay Pharmaceuticals, ORBIS, The Arthur M. Blank Family Office, Manhattan Associates, Synovus, Crawford & Company, ZC Sterling, Great American Insurance Company, Atlanta Casualty Company, Kurt Salmon Associates, and others.